



Venice Area Chamber of Commerce Refund Policy

General Policy for Programs/Events

Unless otherwise noted, all VACC* programs, events, investments, and purchases are subject to the following policy:

- **Advance Payment Required:** Payment is required prior to attending any VACC* program or event to meet third-party vendor commitments.
- **No Refunds Within 7 Business Days:** Registrations canceled less than 7 business days before the event are non-refundable.
- **Substitutions Allowed:** If you cannot attend, you may send a substitute. Please notify VACC* in advance if possible so we can accommodate others.
- **No-Shows Will Be Invoiced:** Registrants who do not attend and have not paid will be invoiced as if they attended.
- **Special Circumstances:** In rare cases, a credit may be issued to a member's account, subject to a 5% processing fee on refunds. Requests are reviewed case-by-case and must be submitted before the event by calling (941) 488-2236 or emailing office@venicechamber.com.

Duplicate Registrations

If you register more than once for the same event, notify VACC* at least 7 business days prior to receive a credit to your member account.

Program-Specific Policies

- **Golf Outing:** This is a rain-or-shine event. No refunds will be issued.
- **CEO Roundtable:** Once approved, participation includes a non-refundable fee.
- **Leads Exchange Groups:** Participation includes a non-refundable fee once approved. Participants must notify VACC* of any employment changes. No refunds or credits will be issued due to changes in employment.

Cancellation by VACC*

VACC reserves the right to cancel any program or event due to low attendance, weather, or other circumstances (e.g., natural disasters, emergencies, facility issues). In such cases, registrants will receive a credit to their account.

Additional Services

- **Sponsorships, Publications, Advertising, and Other Services:** No refunds unless canceled by VACC*. If canceled, a full refund will be issued to the original payment method.
- **Membership Dues:** Membership investments are due at application or renewal and are non-refundable.

Policy Updates

- This policy may be updated at VACC's* discretion without notice. The most current version is available at venicechamber.com and supersedes all previous versions.
Updated as of 08/27/2025.

Questions?

Please contact us at (941) 488-2236.